

APPLICATION PACKET

A Helping Hand For Our Fellow Man Since 1939
Rescue 2 - Vinton, Virginia
110 West Jackson Avenue – www.vintonems.com – 540-983-0641



Vinton First Aid Crew

A Helping Hand For Our Fellow Man Since 1939 Rescue 2 – Vinton, Virginia

WELCOME LETTER — PLEASE READ

Dear Prospective Member,

Thank you for your interest in joining the Vinton First Aid Crew(VFAC).

VFAC has been serving the community of Vinton and surrounding areas of Roanoke County for more than 80 years providing pre-hospital care with professionally trained volunteers. As a non-profit and independently operated volunteer agency in Vinton, we are based out of one station with two ambulances, a squad truck, response SUV, and a Rehab Unit. We answer 1,400+ emergency calls per year from persons sick or injured, motor vehicle accidents, fires, and everything in between. We also provide EMS support for community events, sporting events, and concerts, as well as teaching community CPR, and Basic First Aid Courses.

Our members range from 16 to 70 years of age and come from all walks of life and careers. Some are local high school and college students looking to gain invaluable experience before pursuing careers in the medical field while others already work in emergency rooms or hospitals and want to keep their skills up. Some members are professionals in their related careers, blue collar workers, or stay at home moms, dads, or retirees.

All of our members are trained to professional healthcare standards and hold either state and/or national certifications for EMT's, Paramedics, Extrication, and Technical Rescue.

Our application process has been crafted to find highly motivated, committed, and qualified volunteers. In addition to having a desire to serve their community, they must be at least 16 years old, have a strong interest in pre-hospital patient care, and at a minimum be willing to attend a local EMT class and achieve EMT certification within 18 months of joining.

If this sounds like something you would be interested in, please continue on in this application packet. Read all of the pages and then fill out the attached forms. Completed forms can be dropped off at the station (address below) after 6:00pm on weekdays or any time on the weekends. You can also email completed forms to 2502@vintonems.com If at any time you have any questions about the membership process or if you would like a tour of our station, please don't hesitate to contact us.

Whatever your interest is, you are sure to find volunteering and serving your community an exciting and rewarding experience.

Sincerely,

Chris Savre, Chief

Vinton First Aid Crew 110 West Jackson Ave. Vinton, VA 24179

GENERAL MEMBERSHIP REQUIREMENTS

All applicants seeking membership with Vinton First Aid Crew must meet the following preliminary requirements:

- · Be at least 16 years old
- Submit to and pass a preliminary Virginia State Police background check
- Submit to and pass a FBI National background check
- Complete 6 observation shifts
- · Display exceptional maturity and character

- · Be of good moral character
- · Have a strong interest in pre-hospital patient care
- Willing to attend an EMT class and achieve EMT certification within 18 months of joining
- · Able to meet the time commitment

MEMBERSHIP CATEGORIES

Associate/ High School Members

Our high school students are required to give 24 hours of participation a month. The associate level of membership is for our volunteers under the age of 18. School members are expected to run according to their scheduled shifts as well as attend all required business and training meetings. Members that are still in high school, during the school year associate members are sent home from their duty shifts at 10:00 PM on school nights, unless a note is received from their parents giving them permission to stay until 1200 AM. However, they are expected to stay for their entire shift at the station on weekends and when school is not in session. Associate members also able sign-up to staff trucks for special events and standbys based on their availability.

Eligibility:

- Be at least 16 years old
- Able to meet the expected job requirements as listed above
- Submits an end of the semester copy of report card reflecting a minimum 2.0 GPA in school

Full

Full Members are required to give 36 hours of participation a month. Full Members are expected to run according to their scheduled shifts as well as attend all required business and training meetings. Full Members also sign-up to staff trucks for special events and standbys based on their availability.

Eligibility:

- Be at least 18 years old or have graduated from High School
- Able to meet the expected job requirements as listed above

SUMMARY OF OPERATIONS

HOURS OF OPERATION

Monday – Friday Shifts 6 PM – 6 AM (following day)

> Weekend Day Shifts 6 AM – 6 PM

Weekend Night Shifts 6 PM – 6 AM (following day)

During inclement weather or situational emergencies, personnel can be called up to provide staffing outside normal operating hours.

Requests can also be sent to the crew to staff trucks for sporting, concert, and community events that may be outside the normal operating hours. An individual's participation in these types of requests is based on their availability.

DUTY CREWS & SCHEDULE

At most rescue squads you run a set duty night, the Vinton First Aid Crew operates a little bit differently. The Vinton First Aid Crew allows you to write your own duty schedule. This provides flexibility with individuals schedules. Around the 15th of every month, the Assistant Chief sends out a schedule asking for your availability for the next month. You send in your availability and the assistant chief replies to let you know if you got your requested shifts. The shifts are filled in a first come first serve manner.

STATION & APPARATUS

RESCUE STATION 2

VFAC operates out of one station located at 110 West Jackson Ave covering the Town of Vinton and the surrounding areas of the Roanoke Valley, Bedford County, and Roanoke City. The station has seven bays capable of housing up to seven pieces of apparatus. It is also equipped with a kitchen and a dining area, small and large conference rooms for classes, meetings, and events, multiple offices, 2-person bunk rooms (unisex unless married), shower facilities, laundry room, high-speed Wifi throughout the building, and living area equipped with a big screen TV, HD-cable, and Netflix.

APPARATUS

Ambulance 21 Ambulance 24
Ambulance 22 Car 20 Response SUV
Rehab 2

LINE OFFICERS

President Chief Chris Sayre Jason Peters Vice President **Assistant Chief** Steve Thrasher Aaron Albertson Captain Haley Blair Secretary Sandy Sayre Training LT. Brandan Arthur **Treasurer** Mitch Vaughan Equipment LT. Logan Klepal PIO Margo Karkenny Sergeant Nicole Vincent Chaplain Tom Philpott

BUSINESS OFFICERS

FLOW CHART FOR PROSPECTIVE MEMBERS

- 1. Read the Welcome Letter, General Membership Requirements, and Membership Categories sections of this packet.
- 2. Complete all of the forms in this packet and return them to the rescue squad any weeknight after 6:00pm or anytime on the weekends. You can also email the completed forms to 2502@vintonems.com.
- 3. The Captain will email you acknowledging receipt of your application and will send your forms to Roanoke County to begin processing your Virginia State Police background check. (When filling out your forms, please be sure to write down a legible and working email address.) You must pass this initial background check. Results can take between 5-7 business days to return.
- 4. When you have passed your initial background check and been given Observer clearance, the Assistant Chief will notify you via email and send you a copy of our Observer Guidelines that will instruct you in how to sign up for 4 observer shifts. These shifts will help you get a glimpse into what EMS life is like with Vinton First Aid Crew and give us an opportunity to get to know you.
- 5. An initial review of your application will occur at our next scheduled business meeting. Meetings are the first Monday of each month and begin at 7:30pm at the station. You are encouraged to attend.
- 6. Once you have completed your 4 observer shifts, you will be contacted to schedule a time to meet with Jennifer Sexton of Roanoke County to have your picture taken for your ID and fingerprints submitted for an FBI National background check. NOTE: Your national background check can take up to a month or more to process, so it is strongly encouraged that you meet with Jennifer as early as possible. If you are under 18, a parent or legal guardian must accompany you.
- 7. The Membership Committee will contact you to set up an appointment for an interview. If you are under 18, a parent or legal guardian must accompany you.
- 8. Upon receipt of the results of your FBI National background check and per the recommendation of the Membership Committee, a final review of your application will occur at the next scheduled business meeting. The crew will then vote to accept or decline you as a Probationary Member. You MUST be present at this meeting.
- 9. If accepted for probationary membership, you will be issued a uniform, ID, and assigned to a duty team (unless applying for Associate Membership) for a 6-month probationary period. If at any point during your probation the crew is not satisfied with your progress or feels that the relationship between you and the agency is not a good fit, the crew can vote to terminate your probationary membership.
- 10. Upon completion of your 6-month probationary period and having fulfilled the eligibility requirements set forth for the membership category you applied, the crew will vote to approve or deny your request for full membership.

APPLICATION CHECKLIST

Read the Welcome Letter, General Membership Requirements, and Membership Categories sections of this packet.
Submit all completed forms for processing by either dropping them off at the station or emailing them to 2502@vintonems.com .
Pass a Virginia State Police background check.
Sign-up and observe during 4 observationshifts.
Get fingerprints submitted for an FBI National background check.
Interview with the Membership Committee.
Your application is submitted to the crew at Business Meeting. The crew votes to accept or reject as Probationary Member.
Accepted for 6-month Probationary Membership
Issued Uniform and personnel ID badge
Entered in database and Facebook group
Signed up for EMT class (if applicable)
Received EMT certification
Completed 6-month probationary period as well as probationary packet.
Voted on as (Associate or Full) Member of the Vinton First AidCrew.

If at any point you have any questions, please contact the Captain at 2502@vintonems.com.



MEMBERSHIP APPLICATION

Applying for: (Please see eligibility requirements before selecting)	☐ Assoc	ciate	☐ Full			
,						
		NAL INFORMA	ATION			
Last Name:	First:			Middle:		
Address:						
City:	State:			Zip:		
Home Phone #	Work Phone #			Cell Phone #		
Age:	Date of Birth:					
Email:						
_	CURRENT EM	IDI OVED INE	ODMATION			
Employer's Name:	CURRENT EM	IPLOYER INF	ORMATION			
Address:						
City:	State:			Zip:		
Supervisor:	Phone #			Best time to Call	<u> </u>	
	CURREN	IT CERTIFICA	TIONS			
Certification:			Expire	es on:		
Certification:			Expire	es on:		
Certification:			Expire	es on:		
Certification:			Expire	es on:		
Please attach a photocopy of all certifications						
Have you ever been a member of any Fire or EM	S Agency:	Yes 🗆	ì N	lo 🗖		
If yes, please detail below. Give the Agency Nam along with Telephone number where they can be		and Reasons f	or Leaving. Also	include a Supervisi	ing Officers Nam	e and Title
along with relephone number where they can be	reached.					
Have you ever been convicted of a traffic offense	? Yes 🗖 No 🗖	Have you ever	been convicted	with a felony?	Yes 🖵	No 🖵
If yes to either question, please explain in detail.						

	Do not list relative	PERSONAL REFER		School students MUST Est at least an	o tosshar
		es, employers, or current crew n	iembers. High S	School students MUST list at least on	e teacner
REFERENCE ONE	Name:				
Address:			0 " "		
Home Phone #			or Cell #		
Years Known:		Relation	onship:		
REFERENCE TWO	Name:				
Address:					
Home Phone #		Work o	or Cell #		
Years Known:		Relation	onship:		
REFERENCE THREE	Name:				
Address:					
Home Phone #		Work o	or Cell #		
Years Known:		Relation	nship:		
First Name:		PERSON TO NOTIFY IN CASE O Last:	FAN EMERGEN	ICY	
Relationship:		Last.			
Address:					
		State:		7:	
City: Home Phone #				Zip:	
Home Phone #		Work #		Cell #	
How did you learn about th	e Vinton First Aid Cre	w?			
Please list any friends who	are members of the	/inton First Aid Crew			
What are your expectations	s for seeking member	ship with the Vinton First Aid Crew	·		
•	-				

	AGREEMENT & AUTHORIZATION	
	n is true, accurate and complete. I understand that falsific	cation of, misrepresentation or omission of facts on this ediate termination of membership, regardless of how or wher
Disclosure of a criminal convection record is not an armay have to pass a physical examination as a conditi affidavit for release of information from references, for	utomatic bar from membership and will be considered on on of my membership and that I may be required a copy	onal institutions regarding this application. I hearby release the
I also agree that all equipment issued to me will be re me to pay for its replacement cost to the Vinton First		d or its agents. Failure to return any equipment will obligate
I have read and understand the above information.		
Print Name:	Applicant's Signature:	Date:
concerning allowing the Vinton First Aid Crew to cond	uct a background investigation on my child, to include so all rules and regulations set forth by the Vinton First Aid	t Aid Crew, and I agree fully with the above authorization hool records if necessary. I further understand that if Crew. I agree to be responsible for all equipment issued to
Print Name:	Relationship:	
Parent's Signature:		Date:



Vinton First Aid Crew Inc.

P.O. Box 314 Vinton, Virginia 24179 www.vintonems.org



Serving our Community Since 1939

Name (last)	(First)	(Mi) (suffix)				
Street Address						
City	State	ZIP				
Drivers License Number		Birth Date				
I authorize Vinton First Aid Crew Inc. to conduct a pre-volunteer driving record check through the Virginia Department of Motor Vehicles to include my license history and conviction data. Additionally, if accepted as a member, I understand the Vinton First Aid Crew Inc. will request an annual driving record through Virginia Department of Motor Vehicles and may monitor my driving record. I further understand that the Vinton First Aid Crew may share my driving record with Roanoke County Fire and Rescue.						
Applicant Signature		Date				



Roanoke County Fire & Rescue NEW APPLICANT CHECKLIST

	e of Applicant	Organization					
	RCFRD Volunteer Applicationsigned by Volunteer Chie	ef					
	Driver's License—copy						
	Social Security Card						
	Criminal History Record Search Form—completed	Criminal History Record Search Form—completed					
	Driving Eligibility Letter of Understanding—signed						
	Virginia DMV Information Request Form—signed						
	ID/Access Form—signed						
	RCFRD Job Description o Fire o Rescue						
	Fingerprint Card						
	Photo in duty shirt						
NO	TES:						
Signati	ure of RCFRD staff member who met with applicant						
Signati	ure of RCFRD staff member who met with applicant						
	ure of RCFRD staff member who met with applicant OFFICE USE:	ADD TO THESE SYSTEMS ONCE ACCEPTED:					
FOR							
FOR	OFFICE USE:	ADD TO THESE SYSTEMS ONCE ACCEPTED:					
FOR	OFFICE USE: VA Background Search	ADD TO THESE SYSTEMS ONCE ACCEPTED: C/Cure Station Access System					
FOR	OFFICE USE: VA Background Search FBI Clearance/Memo Sent	ADD TO THESE SYSTEMS ONCE ACCEPTED: C/Cure Station Access System RCFRD Roster Profile					
FOR	OFFICE USE: VA Background Search FBI Clearance/Memo Sent CPO Sent to Chief	ADD TO THESE SYSTEMS ONCE ACCEPTED: □ C/Cure Station Access System □ RCFRD Roster Profile □ Image Trend (Rescue)					

Roanoke County Fire & Rescue DRIVING ELI; 16±LITY

Volunteer Personnel driving emergency vehicles in response to emergencies or during non-emergencies such as training must be:

- 21 years of age or older
- Possess a valid operator's license issued by the DMV State of Virginia
- Possess –2 or better driving points on their DMV record and
- Must have completed a EVOC course

Personnel who are preparing for EVOC certification may drive for parking lot/road time with a qualified person who is EVOC certified to become familiar with the emergency apparatus. In order to be eligible to drive county insured vehicles you must complete a DMV form authorizing RCFRD to complete a driving record check and provide the volunteer office with your current EVOC certificates. In turn, the volunteer office will send written documentation to appropriate Chief that a volunteer is covered by insurance and eligible to drive county vehicles.

I understand the above policy and will refer to the "Driving County Vehicles and Responding To and From Alarms Policy" in the Fire and Rescue Personnel SOP & SOG Handbook before driving any Roanoke County insured vehicles.

Signature of Applicant: _____ Date: ____

	Virginia DMV Informat	ion Request Form				
Name (last)	(first)	(mi)	(suffix)			
Street Address						
City	State	Zip				
Driver License Number	Birth Date (m	um/dd/yyyy)				
I authorize Roanoke County Fire & Rescue Department to conduct a pre-volunteer driving record check through the Virginia Department of Motor Vehicles to include my license history and conviction data. Additionally, if accepted, I understand that RCFRD will request an annual driving record through the						
VDMV and may monito			a timough the			
Subject Signature		Date (mm/dd/yyyy)				

SP 230 (Rev. 7-01-07) CRIMINAL HISTORY RECORD/SEX OFFENDER AND CRIMES AGAINST MINORS REGISTRY SEARCH FORM Virginia State Police Central Criminal Records Exchange Mail Request To: P.O. Box 85076 Richmond, Virginia 23261-5076 PURPOSE OF THIS REQUEST (Check only one): COUNTY/CITY PUBLIC SCHOOLS CHILD DAY CARE INTERNATIONAL ADOPTION DOMESTIC ADOPTION FOSTER CARE ADULT DAY CARE OR ADULT CARE RESIDENCE **EMPLOYMENT** NURSING HOME OR HOME HEALTH OTHER (Please Specify) NAME TO BE SEARCHED: LAST NAME FIRST NAME MIDDLE NAME MAIDEN NAME RACE SEX (MM/DD/YYYY) I certify I am entitled by law to receive the requested record and that the record provided shall be used only for the screening of the current or prospective employees. I understand that further dissemination of Criminal History Records or their use for purposes not authorized by law is prohibited and constitutes a violation punishable as a class 1 or class 2 misdemeanor. If I am an employer or prospective employer, I have obtained the written consent on whom the data is being obtained, and have personally been presented the same person's valid photo-identification. (MM/DD/YYYY) Date of Request: Signature of Person Making Request: Printed Name: NAME AND MAILING ADDRESS OF AGENCY, INDIVIDUAL OR AUTHORIZED AGENT MAKING REQUEST: Mail Reply To: NAME ATTENTION ADDRESS STATE CITY ZIP CODE FEES FOR SERVICE: FEES: * FEES For Volunteers with Non-Profit Organizations: \$15.00 CRIMINAL HISTORY SEARCH \$ 8.00 CRIMINAL HISTORY SEARCH \$ 16.00 COMBINATION CRIMINAL HISTORY & SEX OFFENDER SEARCH \$20.00 COMBINATION CRIMINAL HISTORY & SEX OFFENDER SEARCH * To be entitled to reduced price, services must be on volunteer basis for a non-profit organization with a tax exempt number. Attach documentation to form which supports volunteering status and include organization's name, address, and your tax exempt identification number. METHOD OF PAYMENT: (Note: Personal Checks Not Accepted) CHARGE CARD: MasterCard OR Visa VISA Certified Check or Money Order (attached, payable to Virginia State Police) Virginia State Police Charge Account Number: Account Number: Expiration Date: Signature of Cardholder: FOR STATE POLICE USE ONLY - DO NOT WRITE BELOW THIS LINE Response based on comparison of name information submitted in request against a master name index maintained in the Central Criminal Records Exchange only. ☐ No Conviction Data – Does Not Preclude the Existence of an Arrest Record Purpose code: C T-10 Volunteer Tracking Form Search Only No Criminal Record – Fingerprint Search

Criminal Record Attached

No Sex Offender Registration Record

Date_

By CCRE/



Roanoke County Fire & Rescue Department Volunteer EMS

To participate in the delivery of health care can be a very rewarding experience. However, the responsibilities of an EMS provider are great and at times extremely stressful. The balance of a patient's life may rest with the actions taken by the provider. The consequences of such situations can be positive, but can also be a source of frustration, guilt, and emotional distress. Physical injury is also a very real possibility. EMS providers are at a greater risk of exposure to infectious diseases, hazardous environments, and violent behaviors. Emergency Medical Services training programs provide information on how to protect oneself when dealing with these hazards. However, the nature of EMS activities tends to place EMS providers in dangerous situations where the maturity and experience to deal with critical decisions is of the greatest importance.

Please review the Volunteer Job Description for Emergency Medical Services.

EMS VOLUNTEER DESCRIPTION

GENERAL STATEMENT OF DUTIES:

Engage directly in providing emergency medical services using support and stabilization procedures at the scene of an accident or illness and during transport to medical facilities, assists in the maintenance of stations and equipment, does related work as required.

DISTINGUISHING FEATURES OF THE CLASS:

A volunteer in this class performs responsible emergency medical services work in the Fire & Rescue Department under the general supervision of the volunteer station officer. Volunteers in this class are primarily responsible for responding to calls involving rescue. The EMS volunteer will test rescue emergency equipment in preparation for emergency calls. The volunteer assists in the routine maintenance of buildings and grounds at assigned stations. The individual must work well with the other emergency services including volunteer and career personnel often under hazardous and stressful conditions, responding promptly to directions given by the on-site supervisor.

EXAMPLES OF WORK: (ILLUSTRATIVE ONLY)

- Works at stations responding to calls for emergency assistance
- Provides emergency medical services using emergency life support and stabilization procedures at the scene of the accident or illness and during transport to medical facilities
- Performs rescue activities in potentially life-threatening situations
- Replenishes supplies and required vehicle maintenance following a call
- Prepares and maintains records and reports for emergency and patient responses, including legal accountability
- Through continuing training, keeps informed of the latest EMS techniques within training certification
- Monitors health, safety and the physical condition of personnel at fires or other hazardous sites
- Operates medical radio equipment
- Assists in routine maintenance of building and grounds at assigned stations

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

Extensive knowledge of emergency medical care within certification status. Able to work in hazardous or stressful conditions; ability to manage major emergency medical services incidents making appropriate decisions with regard to patient care; knowledge of the geographical layout of the County, including the street and road network; ability to work well with others; ability to follow oral and written instructions; ability to keep complex incidents reports; aptitude for mechanical work; ability to accept orders by radio.

ADDITIONAL REQUIREMENTS:

Certification in accordance with OEMS EMT-B certification &/or EVOC certification within (18) months of acceptance. Must maintain all required certifications throughout volunteer membership. Must maintain good physical fitness. Must successfully pass background screening to include criminal history.

EMS Volunteers may participate in training related to firefighting to see if they are interested, but first must complete the necessary steps including: Volunteer Office must receive written permission from the organization Chief and correlating Fire Company Chief, successful completion of medical exam by RCFRD contracted physician. Once completing the training, the EMS volunteer is not authorized or insured to participate in ANY firefighting activities until joining a RCFRD fire company.

I have reviewed the Volunteer EMS Job Description and having no further questions, consider myself to possess the necessary characteristics to perform the duties of a volunteer EMS provider. I understand that I will only be covered under workers compensation to perform these job related activities for which I am trained and certified and within in this job description.

SIGNED:	DATE:	O: 4/2006



183 Leader Heights Road P.O. Box 2726 York, PA 17405 (800) 233-1957 or (717) 741-0911 www.vfis.com

BENEFICIARY DESIGNATION FORM

This form may be used for multiple Policy.	plicies when designating the same beneficiary.			vhen designating d	ifferent benefic	aries for each
	Indicate one of the	followin	g:			
X New Insured □	Beneficiary Change Name	e Change	: From:			
	Complete all of the follow			n:		
	Number(s) (Emergency Service Organiz		•			
X	Policyholder <u>County (</u>	of Roand	oke	Policy N	umber <u>VFP-</u>	<u>1547-7632E</u> -0
	Policyholder			Policy N	umber	
	Policyholder			Policy N	umber	
	Policyholder			Policy N	umber	
Other						
Other						
Last Name:	First Name:				MI:	
Date of Birth:	Date of Membership:		Social	Security Number	er: /	1
form represents a change of be BENEFICIARY DESIGNATION Mark if additional benefici	beneficiary(ies) to receive any death beneficiary, the present beneficiary designation—Primary Class aries are listed on a separate paper and er and/or email address of beneficiaries	on(s) are to	erminate			
BENEFICIARY DESIGNATION (Name, address, phone numb	 Contingent Class er and/or email address of beneficiaries 	5)		Relationship to Insured	Date of Birth	Percent (Must equal 100%)
may be necessary to have a guardia beneficiary and possible delay in the	ARY: If death occurs and a minor child (a person or legal representative appointed before any appointed before any appointed before take this payment of any death benefit. Please take this	death benef s into consid	it can be leration w	paid. This could m hen designating yo	ean legal exper our beneficiary.	d as beneficiary, it
	Sample wording for Popolici	ary Docian	ations			

Class	Relationship to Insured	Percent
One Beneficiary of a class Jane Ann Jones	Spouse	100%
Two or more Beneficiaries of a class: Arthur Leo Jones Grace Hays Jones	Father Mother	50% 50%
Unnamed Children: Children of the Named Insured		Split Equally
Unequal distribution: Grace Hays Jones Mary Jones Ford William Roger Jones	Mother Sister Brother	50% 25% 25%
Insured's Estate	Executors or Administrators of the Insured's Estate	

This form should be retained by the Policyholder with a copy to the insured.

- Primary Beneficiary is the person(s) who will receive the insurance proceeds.
 Contingent Beneficiary is the person(s) who will receive the insurance proceeds if the primary beneficiary is not alive at your death.

Beneficiary/Name Change 10/15

Roanoke County Fire and Rescue ID ACCESS SYSTEM

- The RCFRD ID ACCESS system is a multi-function security system funded by a homeland security grant to keep our personnel as safe as they can be. It is an identification system as well as a station access system. Access is granted based on what stations personnel will need access to regularly.
- The badge you receive serves as your official identification card representing RCFRD. You should wear this badge visibly when you are on duty. This badge may be required on the scene of a multi-agency/department effort so please keep it with you when you are on duty at all times.
- To gain access to your assigned station you need to hold the badge within 1 inch of the small black box next to each station entry door. The door will unlock or disengage and then you are able to open it.
- Upon approaching an exit door from the inside of the station a sensor will acknowledge that you are close to the door and unlock the door for you to exit.
- The access system is connected to both electrical and generator lines. If the generator fails, there is a battery back up at each site that will power the access system until electrical power can be restored.
- The access system is networked to a main computer terminal. If the network temporarily fails there is a significant memory for the system to function until network access can be restored
- The cost of this security system is over \$500,000, but it is only as good as we make it. Please do not prop doors or let anyone in who you do not know. Please do not leave station doors open and unattended. When leaving on a call, please do not leave the station open and unsecured.
- If you lose your card you must report it missing immediately. Remember, you are responsible for the usage of this card.
- This badge is official property of RCFRD and must be returned upon conclusion of your services. Do not loan your card to anyone at anytime.
- By signing below you agree to use this ID/ACCESS system as indicated above and return your card upon terminating your services with RCFRD.

Name	Date	



POLICY SECTION:	NUMBER:		PAGES:
Administration	A-01-14		
SUBJECT:		APPLICA	ABLE TO:
Citizen Observer Program		All Person	nel
EFFECTIVE DATE:	REVIEW DAT	E:	REVISED DATE:
October 1, 2004	October 2021		03/11/2020

Stephen & A

Stephen G. Simon Fire and Rescue Chief

This policy is for departmental use only and shall not apply in any criminal or civil proceedings. The Departmental policy should not be construed as a creation of a higher legal standard of safety or care in an evidentiary sense with respect to third party claims. Violations of this directive will be the basis for departmental administrative sanctions. Violations of law will form the basis for civil and criminal sanctions in a recognized judicial setting.

I. PURPOSE

The purpose of the Citizen Observer Program is to promote understanding of the responsibilities and achievements of the Roanoke County Fire & Rescue Department in any given day.

II. POLICY

The Citizen Observer Program allows citizens, as well as county employees, to gain a realistic and comprehensive view of the duties of fire and rescue personnel. The Department will grant program participation without regard to age (other then minors under the age of 16), race, sex, religion, creed, or national origin.

III. PROCEDURE

A. Eligibility/Application

- 1. Observers must demonstrate a strong interest in pre-hospital care or firefighting and in joining Roanoke County Fire & Rescue Department either as a volunteer or career member. Observers must be at least 16 years of age at the time of application and must have approval from their parent/guardian if they are 16 or 17 years of age. Special circumstances may be made for public officials, administrators, media, etc. to observe as circumstances permit.
- 2. All Citizen Observers must first complete a Citizen Observer & Waiver Form (attached). The form should be submitted to the Volunteer Chief of the organization the applicant wishes to ride with, or Administration Office for those wanting to ride with a career unit.

- 3. A complete and current Citizen Observer & Waiver Form for each observer must be on file with RCFRD Administration Office. Each form will be good for 90 days. In appropriate cases, the form may be continued for a maximum of 120 days of total observation period.
- 4. Each observer must have a standard criminal history record completed through the Volunteer Office before they are cleared to observe. The criminal history must meet the RCFRD guidelines to participate. Felony convictions or convictions involving moral turpitude will be grounds for disqualification. Other convictions may be grounds for disqualification on a case-by-case basis. The criminal history must be completed within 30 days prior to the first scheduled ride along.
- 5. No persons will be allowed to use this Citizen Observer Program to fulfill court-ordered community service time.
- 6. No citizen observer shall carry a weapon of any kind while on county property or while riding on apparatus.

B. Officer-in-Charge Responsibilities

- 1. The officer in charge may terminate any or all of the observer's privileges at any time for any reason.
- 2. The officer in charge has full and final approval as to who is permitted on the apparatus. The Officer in Charge may choose to run a call without the observer for any reason. Alternately, an observer may choose not to run a call for any reason.
- 3. NO observer shall ever be left in the building unattended. If the observer does not go on the call, the observer will be asked to leave the station and escorted from the building. If the team goes to dinner, etc., the observer should be asked to attend. If the observer declines the invitation, they will be asked to leave and return after the team comes back from their destination.

C. Participant Conduct/Responsibilities

- 1. Observers must wear appropriate clothing. Sandals, shorts, tank tops, sweatshirts, flip-flops, soiled clothing or clothes with holes are not appropriate clothing. The observer should be dressed appropriately for the weather (if it is cold, bring a coat, etc.) No shirts or other clothing with logos that are disrespectful, derogatory, or involve themes of a sexual nature, drugs or alcohol will be allowed. It is recommended that women not wear skirts or dresses. The Officer in Charge will make the final decisions involving clothing.
- 2. Observers are not permitted to wear ANY crew identification, i.e. coats, shirts, bunker gear. There will be NO EXCEPTIONS. Observers WILL NOT use the radios in the units, RCFRD/crew cellular phones, or operate ANY emergency systems (lights, sirens, squad equipment, etc.)
- 3. Observers who currently hold ANY certification will not be allowed to practice any skills while under observer status. Observers who hold no certifications will not be allowed to perform ANY EMS or firefighting activity.
- 4. Observers are not allowed to operate any county insured vehicles.

- 5. The observer is under the direction of Officer in Charge at all times. While on the scene, the observer is under the direction of the incident commander.
- 6. Observers must follow all directions of the officer in charge. No interference with patient care, scene command, safety, or normal operation of the crew will be permitted. Failure of the observer to promptly and fully comply with all directions of the Officer in Charge will result in immediate suspension from the program.
- 7. Observers are required to conduct themselves in a mature and respectful manner at all times—whether in the building, out to eat, on calls, etc.
- 8. Observers who are asked to identify themselves at any time should reply by saying that they are an observer, and they are to make no statements to anyone regarding patient care, fire scene or any operations. The Officer in Charge should make every effort to identify the observer to the patient, their family, or any other fire, rescue, police officer.
- 9. No Observer is to respond to the scene of any call in a personally owned or operated vehicle. This does not preclude an individual's obligation to stop and attempt to render aid if they are the first on the scene of a wreck, etc. No Observer is to run ANY calls unless they are in the building with the Officer in Charge's permission and assigned to a team for the duration of a shift.
- 10. The Observer must wear proper identification, as determined by the Officer in Charge, so as to be easily recognized by all citizens and Roanoke County personnel. Observer identification must be worn on the outside of all clothing and must be visible at all times, whether in the building, out to eat, on a call, etc.

D. Roanoke County Communication Officers

- 1. On-duty Communication Officers will be guided by the procedures contained in the Communication Center Handbook.
- 2. Communications Officers will submit to the Roanoke County Fire & Rescue Administrative Office a copy of the Fire & Rescue Citizen Observer Form for scheduling and tracking purposes. A copy of the form will also be given to the Communications Shift Supervisor for their tracking purposes.
- 3. Communication officers-in-training during work hours will have assigned times to participate in the Citizen Observer Program. They will be assigned by Fire & Rescue Administration.
- 4. When riding, Communication Officers will wear appropriate civilian attire. Should a question arise, appropriate attire will be determined by the Officer in Charge.
- 5. Communication Officers who are asked to identify themselves will identify themselves as a Roanoke County Communication Officer.

Roanoke County Fire & Rescue Department

Citizen Observer Program Application & Waiver Form

The Citizen Observer Program is designed to allow citizens to gain a realistic view of the fire and rescue operations of Roanoke County Fire & Rescue Department. It is our hope that the insight gained by participating in this program will be both informative and enjoyable. The following information is required to begin the application process. Fill out all three pages of this form. Please note that Name, Sex, Race and Social Security Number are all required for Roanoke County Fire & Rescue Department to process the background check.

Name:			
(Last)	(First)	(Middle)	
Sex: Male / Female	Race:		
Date of Birth:	Social Securit	ty Number:	
Complete Address:			
Telephone:	Email Address	:	
Occupation:			
If Student- Name of School Atter	nding:		
PERSON TO NOTIFY IN C			
•	_	ffect your ability to participate in	ı thi
Are you a member of a Fire/	Rescue Organization? _		
If so, which one:			
Are you participating in a F	ire/Rescue Training Pro	ogram?	
If so, what type of traini	ng?		
Have you ever been convicted of	a crime? If yes, ex	xplain	
Date/Hours requested to	observe: Date:	Time:	
Please plan your observation time	at least 24 hours from the date o	of this application for planning purposes.	

INSTRUCTIONS TO CITIZEN OBSERVER

- 1. Participants should include members of a business or civic group, potential applicants for the position of firefighter or rescue member in Roanoke County, or are sponsored by a Roanoke County Fire/Rescue Volunteer Organization.
- 2. Participant must be at least 16 years of age to ride in any Roanoke County vehicle. If the applicant is 16–17 years of age, they must have their parent or legal guardian's permission verified by signature below.
- 3. Participants are required to dress in proper attire, to include clean, neat street clothes.
- 4. Participant must promptly follow all instructions given by the Officer in Charge during the observation time. No interference with the performance of operations shall be permitted.
- 5. Participants are required to conduct themselves in a mature, professional manner at all times.
- 6. Participants should identify themselves as a citizen observer at all times and may not under any circumstances assist in the responsibilities of the Firefighters or Rescuers.
- 7. The Citizen Observer Program shall be conducted at times that are convenient to the operations of the Fire and Rescue Department and limited to three times per year.
- 8. The observation period may be terminated at any time by the Officer in Charge.

I certify that I understand the requirements and responsibilities of participants in this program; and that I am aware of the potential risk involved with accompanying fire and rescue personnel during the performance of their duties. In consideration of the Roanoke County Fire and Rescue Department granting permission to enter in or upon any premises or vehicles which are under its actual care or constructive or passive control, I hereby waive all claims to damage or loss to my person or property which may be caused by any act, or failure to act, of the Roanoke County Fire and Rescue Department, its officers, agents or employees. I assume the risk of all dangerous conditions in, upon or about the premises or vehicles and waive any and all notice of the existence of such conditions. I have also read the RCFRD HIPAA guidelines and agree to follow them. They are attached.

I agree to allow RCFRD to complete a Name Search Request for Criminal History Record and understand that my signature on this form gives RCFRD the authority to do so.

Citizen Observer's Signature		Date
CO Parent/Legal Guardian's signature (if CO is16-17 years old)		Date
Signature of Volunteer Officer in Charge or Career Captain in charge		Date
(If riding with Volunteer unit)	(If riding with Career Unit)	
Signature of approval from Voluntee	r Chief; or Career Captain & Admin officer	Date
(Volunteer Chief or Career Captain a	agree to assure the C.O. follows the above instructions)	